

## **PACS System Upgrade Friday January 28.**

The Agfa PACS system is being upgraded Friday January 28<sup>th</sup>. The upgrade will begin at 10:00pm Friday night and will end at 2:00am Saturday January 29<sup>th</sup>. To lower user impact, the event has been scheduled during non-peak hours and an Auxiliary PACS system has been provided.

### **WHAT TO EXPECT DURING THE UPGRADE EVENT:**

Users will experience two downtimes as we move between PACS and the auxiliary PACS. Please follow any downtime procedures required during these times.

#### **Downtime #1 - move from PACS to Aux PACS**

**Date and time:** Friday, Jan 28, 10:00pm – 10:30pm

**Downtime duration:** 30 minutes

User impact during the downtime:

1. Users will not be able to access PACS or the auxiliary PACS.
2. Logged in users will be logged off.
3. Some Modalities will not be able to get their Modality Worklist.
4. Modalities will be able to send images. They'll be held in a queue until the auxiliary PACS is available.
5. Orders/reports will queue until the auxiliary PACS is up.

#### **Downtime #2 - move from the auxiliary PACS to PACS**

**Date and time:** Saturday, Jan 29, 2:00am – 02:30am

**Downtime duration:** 30 minutes

User impact during the downtime:

1. Users will not be able to access PACS or the auxiliary PACS.
2. Logged in users will be logged off.
3. Some Modalities will not be able to get their Modality Worklist.
4. Modalities will be able to send images. They'll be held in a queue until PACS is back up.
5. Orders/Report will queue until the auxiliary PACS is up.

### **During the upgrade event, the PACS Auxiliary system will be available**

- To mitigate the downtime impact and risk to patient care, an auxiliary PACS system has been provisioned to support/enable viewing of recent and newly acquired imaging data. This is a separate standalone system that will be used to provide a limited clinical environment during this scheduled production downtime. The auxiliary PACS system will allow the user to see images that were acquired within the last 10 days. Images acquired prior to January 19<sup>th</sup> can be viewed on OneView and/or Clinical Connect
- **The Auxiliary PACS will be available from Friday Jan 28 at 10:30pm until Saturday Jan 29 at 2:00am**

#### **Available functionality via the auxiliary system:**

- Full viewing capabilities of the last 10 days plus any newly acquired imaging data (imaging acquired during the downtime window)
- Annotations and measurements (these will be copied automatically into the upgraded production environment)

- Exam QC - image/study corrections or deletes
- All existing Activity Overviews (worklists) will be available
- All Hanging protocols will be available
- Username/passwords remain the same as in production
- Modality worklists will only be available when not sent from Agfa PACS

**Functionality NOT available with auxiliary system:**

- Modality worklists will only be available for modalities that do not receive the worklist from PACS
  - Integration to other systems - Cerner, OneView, FFI, MediCAD, TeraRecon, TomTec
  - Notes created in the auxiliary system will not copy into production.
  - **Important: Discrepancy process is not available**, end users will need to use their PACS downtime process with the ED.
- For users on a PACS workstation, onsite and remote, this icon will launch the auxiliary PACS. Please note the icon name containing **AUXCORE**. Users will start to see this icon appearing on workstations however it will not be active until it is enabled during the upgrade event.



- For users who access PACS through Xero, a link to **Agfa AUX Xero Viewer (DOWNTIME ACCESS)** will be available on the London Health Sciences Centre intranet (under Programs & Services) and the St. Joseph's Health Care London intranet (under At Work Info and Tools) or by <https://auxxero.ad.swopacs.ca/>

